

911



WHEN CALLING 911 BE PREPARED TO ANSWER THESE QUESTIONS:

- **What is your emergency?**
- **What is the location of the emergency?**
[including your Civic Address, Town/Municipality, Apartment/Access Code Information, Closest Major Intersection]
- **Provide the phone number you are calling from.**
(in case we need to call you back for more information)



Ambulance Communication Service

Be prepared to stay on the line to answer questions and follow the direction/advice/information being provided to you by the Communications Officer. Help is being dispatched simultaneously as more information is being collected.

Did You Know.....

- The OPP are mandated to respond to every 911 call they receive
- West Parry Sound OPP responded to 113 calls to 911 between Jan-Mar of 2016
- 82% of these calls were unfounded, which means they were misdials/pocket dials/children playing on the phone
- 1-888-310-1122 is the toll free number to contact OPP province wide



Did You Know.....

Homeowners are responsible to:

- Identify your home or cottage with an easily visible Civic Address Number
- Make sure your Civic Number or House Number is correct and that family members and guests know the number; especially important for cell phone callers
- Place the number where it is easily seen from the road, or if you are water access, place the number on the end of your dock
- Ensure vegetation or snow does not obscure the sign visibility



Use 511 for Road Conditions & Closures and Traffic Information



211 is a helpline and online database of Ontario's community and social services